



Hire Agreement and Disclaimer

It is your responsibility as the Hirer to read and understand these Terms and Conditions of Hire PRIOR to making a booking. Any damage or injuries caused by misuse or reckless use of our equipment are the sole responsibility of the person or organization who hires it. Persons using the equipment/other items do so at their own risk. The hirer is solely responsible for ensuring that these guidelines are adhered to for the safety of all persons using our equipment.

Our company is not responsible for any damage or injury that may occur to anyone using the equipment, regardless of the cause.

RESERVATION

Deposit, In order to reserve the requested date, we need a \$150 deposit, a signed contract, and acknowledgement/acceptance of the Terms and Conditions, and Rental Rules.

Balance, The payment deadline for the outstanding balance is 1 to 3 days before your event. We accept payments through After pay, cash, and online banking.

Security Bond, This deposit also serves as a “security bond”. The deposit will be fully refunded within 1-3 days if there are no damages and if the items are clean.

DELIVERY, SET UP & COLLECTION

The standard delivery charge for Auckland is **\$80.00**.

Setup, LOGU Playland requires 60 minutes prior to the event for equipment setup, and 45 minutes after the event for equipment removal.

PICK UP, RETURN & OVERNIGHT TERMS

For Pick up and Return, All equipment must be collected at the arranged time if you do not turn up at this time then your booking may be cancelled, and deposit will not be refund. The equipment must also be returned at the arranged time. Failure to do so will result in a charge of \$50 per hour. If any issue you must contact us.

Overnight, To prevent theft, our equipment that is kept overnight must be locked away. A full replacement charge will be incurred for any missing items. This includes any accessories that accompany the equipment, such as blowers, extension leads, mats, etc.

CANCELLATION

If you need to cancel your reservation, please call or message us as soon as possible.

If you make a cancellation more than 30 days, LOGU Playland reserves the right to deduct 20% of your deposit.

Your deposit will be forfeited if you cancel less than 30 days prior to the event, however we will apply your deposit to a different date of your choice depends on availability.

If you are hosting an outdoor event and if there will be unforeseen circumstances such as rain, stormy or if there are winds exceeding 24km/h we will apply your deposit to a different date of your choice depends on availability. We advise finding an indoor venue for winter months if possible.

WEATHER AND TRAFFIC CONDITIONS

Outdoor Setup, Our play area mobile rentals can get hot if directly exposed to the sun. Please plan to have some shade or canopy for outdoor events. Please have a backup indoor location or canopy in case it rains. The safety of children is our top priority, so we won't set up a playground in the rain. If our equipment gets wet, your security bond will be lost.

Traffic & Weather, We will endeavour to arrive and set up on time. Delays caused by circumstances beyond our control (such as traffic congestion, adverse weather, etc.) cannot be held by LOGU Playland.

If there is bad weather on the day, like a flood that makes travel unsafe, we have the right to cancel the booking. In these cases, we will return any deposit.

STOLEN, DAMAGE AND DIRTY EQUIPMENT

Dirty and Stolen, We will ensure that all of our equipment is delivered in a clean and sanitary state. Should there be significant dirt or staining, and are filled with food, drink, confetti, popped balloons, sweets & wrappers upon collection there will be a \$50 cleaning fee deducted from your bond. To receive a full refund, equipment must be collected clean and undamaged. The deposit will not be returned upon collection if there is any damage or loss of equipment, even if it is minimal. Equipment will be brought back to our depot and an assessment will be carried out to determine the cost of repairing or replacing it. If the equipment is damaged or lost, you will be required to pay the entire price for the brand-new equipment within 7 days of the date of hire. Failure to pay as per the invoice sent will result in legal action and all costs will be passed on to the hirer.

Ball pit balls, Balls from the ball pit must be within the limits of the ball pool when collected. Failure to do so will result in a \$20 deposit being forfeited.

Please ensure that the equipment hired is not scattered around the venue. To avoid spending time searching for items when we arrive to collect them, it's important to collect and place equipment back in the set-up area. This will also save you time if you have a set time to leave a venue.

Only LOGU Playland staff are authorized to collect the Soft Play, Play Equipment, and Bouncy Castle(s) inflatables and equipment. The equipment should not be given to anyone other than our staff under any circumstances. If you are unsure about any staff member collecting, please contact the owner on the telephone number provided.

VENUE RULES

The Hirer must check the site measurements for the necessary package and ensure that there is enough space around the play equipment. If the venue site doesn't have enough space for the package you ordered, we can remove certain items at our discretion for health and safety reasons. Despite this, the equipment will still be charged to you.

It's important to have a flat surface that's free of dirt, debris, and pet poop. The grass area for outdoor setups must have actual grass, not dirt.

It is the Hirer's duty to make sure that the venue is easy to access for unloading and loading equipment. LOGU Playland must be made aware of any limitations (such as lack of parking, stairs, narrow doorways, etc.) before the event. Failure to do so may result in a delay in setting up, an additional fee being payable by the Hirer, or cancellation by LOGU Playland.

Once unloaded and set up, the hired equipment will only be set up in one location as agreed upon arrival.

PLAYTIME PERIOD

The rental period lasts for 5 hours. Any additional hours will cost \$25 and depend on availability.

EQUIPMENT CLEANING CARE

Our toys and equipment are cleaned and disinfected after every event and wiped down before the next one. Each ball pit ball is washed thoroughly before being used.

PLAY AREA RULES, HEALTH AND SAFETY

GENERAL

1. The Hirer must ensure that the equipment is always supervised by a responsible person over the age of 18, preferably the Hirer. LOGU Playland does not supervise the event. LOGU Playland accepts no liability for any damage, accidents or injuries that may occur whilst the equipment is on hire should there not be responsible adult supervising at the time of the incident.
2. **Adults must not lean or sit** on any Soft Play, Ball Pool walls, Play Equipment and/or Bouncy Castle(s).
3. Our Soft Play, Ball Pit and Bouncy Castle has an **age limit of 5 years old**. Please ensure no one over this age.
4. **No food or drinks or chewing gum** to be allowed on or near any of the equipment, this will avoid choking and mess.
5. **No face paints, party poppers, confetti, coloured streamers or silly string** to be used either on or near the Play Equipment– staining may occur for which the Hirer will be liable.

6. **No smoking or barbecues** near the Play Equipment.
7. **No furniture** to be placed on the mats as this may cause damage.
8. **No pets or animals** to be allowed on or near the Play Equipment
9. **Children must NOT push, collide, fight, or behave in a manner** likely to injure or cause distress to others.
10. For hygiene reasons, **socks** should always be worn whilst using the Play Equipment
11. **Shoes, jandals, badges, jewellery glasses, sharp objects and items from pockets MUST be removed** before using our Play Equipment. Parents/guardians who enter the play area or walk over the padded floor tiles whilst supervising must remove their shoes, particularly heels. Any damage may result in the Hirer having to pay an additional fee for replacement or repair.
12. Always ensure that **no overcrowding** occurs on all the play area, limit numbers according to the age and size of children using it.

Bouncy Castles and Bubble House

1. An electric powered fan is used to inflate the Bouncy castle/Bubble House. Please ensure that your venue has its main electric power supply within 10 meters of where you would like the bouncy castle/bubble house to be set up. The bouncy castle/bubble house requires the fan to be connected and kept running to stay inflated so please ensure that fan is not disconnected from the power supply at any time.
2. Upon delivery, we will set up and inflate the bouncy castle/bubble house. Upon our return to collect it, we will deflate it. Don't try to move the bouncy castle/bubble house once it's inflated as it could cause damage. In case the inflatable fails for any reason, evacuate immediately to avoid any injury.
3. The blower should never be switched on and off while the inflatable is in use.
4. The bouncy castle/bubble house should not be used by users during inflation or deflation.
5. Avoid allowing anyone to bounce on the step/front apron. The step is meant to assist users in getting on and off.
6. It is important to keep the vent on the side of the blower clear at all times.
7. It is the responsibility of the hirer that all the conditions above for provision and set up of the bouncy castle/bubble house are met (access, space, clear level surface, power supply). If we arrive to set up the bouncy castle/bubble house and are unable to do so, the full hire charge will still be payable.
8. The bouncy castle is designed for children to play on and because of its size and dimensions it is not recommended for play for children over the age of 5 and our Bouncy Castle has a weight limitation of 100kg. Adults may go onto the bouncy castle to help young children to play, but no more than 2 at a time and only to sit or kneel, not walk or bounce/jump.
9. There is no weight limit for the Bubble House, but it is highly recommended that no more than 4-5 children or adults go inside at one time. To ensure safety, we suggest that participants are always of similar age, especially for younger children.
10. Keep zippers closed of the bubble house after going in/out.

Bumper Car or Electric Indoor Car

1. A maximum of 1 child is allowed per car.
2. The car play area must be level and free of obstructions.
3. Cars should only be driven on level ground because they do not have a braking mechanism.
4. No sharp objects allowed near the play area.
5. Loose items are not permitted to be brought into the bumper car. Ensure that items are placed in a secure location or with your parents.
6. Keep away from fire.
7. Turn off when not in use.
8. Our bumper car is recommended from ages 1.5 to 7 years old, depending on the weight because of its size it has weight limitation of 30kg.
9. When using this product children must supervise and guidance of adult, caregivers must not leave.

I have read the above agreement and fully understand and accept the terms & conditions above.

I am aware that whilst in my care I am fully responsible for the inflatable and will pay for any loss or damage that may occur, this will include the inflatable being returned in an unacceptable condition, i.e. if it is in a dirty or muddy condition, I will be expected to pay an additional cleaning charge.

I hereby give permission LOGU Playland to take any photos, videos, audios, all the wonderful things that we are doing in the said event and to use it on Facebook, TikTok, Instagram, LOGU Playland website and other media platform.

Signed by Hirer

Signature

Name

Title

Date